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Manufacturing

# Compliant e-invoicing and automated invoice processing within SAP

Jaga is an international manufacturer of sustainable heating, cooling, and ventilation solutions for residential, commercial, and public buildings. Headquartered in Belgium, the company focuses on energy-efficient climate control technologies and operates globally.

The introduction of mandatory e-invoicing in Belgium was an important driver in Jaga's decision to modernize its invoicing processes. The company needed a compliant way to exchange invoices through the Peppol network while maintaining control and efficiency within its SAP environment.

To address this, Routty Cloud for Peppol connectivity and ISPnext for accounts payable automation were implemented within Jaga's SAP environment. The project enabled compliant electronic invoice exchange, reduced manual processing, and improved visibility across the invoice lifecycle.

## Ensuring compliance with the Belgian e-invoicing mandate

With the introduction of mandatory e-invoicing in Belgium, Jaga needed a reliable, compliant way to exchange invoices electronically via the Peppol

network. At the same time, the company wanted to improve invoice processing efficiency within SAP. By implementing Routty Cloud and ISPnext, Jaga established a framework that supports both compliant e-invoicing and more efficient invoice handling.

The solution reduces manual processing, introduces structured approval workflows, and creates a scalable foundation for further digitalization within finance.

## Manual processing and compliance pressure

Before implementing the solution, Jaga relied largely on manual invoice processing and traditional document exchange methods. As invoice volumes increased, this approach became increasingly time-consuming and difficult to manage.



Image: www.jaga.com



# With Routty Cloud and ISPnext, we have a solution that supports compliant e-invoicing while improving the efficiency of our accounts payable processes within SAP.

Kristof Donkers, Controlling Manager, at Jaga NV

Supplier invoices often required manual data entry, validation, and approval, which placed a growing workload on the finance team. Maintaining visibility and control over the full invoice lifecycle was also challenging.

At the same time, the organization needed a reliable way to exchange invoices electronically through the Peppol network directly from its SAP environment. The solution needed to support compliant invoice exchange while seamlessly integrating with the existing ERP landscape.

In addition, Jaga wanted to ensure that the chosen solution would remain flexible for the future. With a possible ERP transition under consideration, the ability to integrate with different ERP systems was an important requirement.

## Peppol connectivity and AP automation in SAP

To address these challenges, Jaga implemented a combination of Routty Cloud and ISPnext.

Routty Cloud provides access to the Peppol network and enables compliant e-invoicing for both inbound and outbound invoice flows. The solution connects the company's SAP environment to the Peppol network, ensuring that invoices are exchanged in the required electronic formats.

ISPnext was implemented to automate the accounts payable process. The solution introduces structured workflows for invoice validation and approval, while AI Capture extracts invoice data, reducing manual data entry.

By working with structured invoice data and automated validation, the accounts payable process shifts towards zero-touch processing. Invoices can be automatically matched against purchase orders and goods receipts, with only exceptions requiring manual review. This reduces manual handling, improves control and creates a scalable invoice process.

Together, the solutions provide a connected framework for compliant electronic invoicing and automated invoice processing within SAP.

## Structured implementation and close collaboration

The implementation was carried out in close collaboration between Jaga's internal teams and the Dynatos consultants.

The project focused on three key areas:

- ✓ enabling inbound Peppol invoices through Routty Cloud
- ✓ implementing ISPnext for automated accounts payable workflows
- ✓ enabling outbound Peppol e-invoicing directly from SAP through the SAP connector

The project followed a structured approach including solution design, system configuration, SAP integration, testing, and end-to-end validation of the invoice flows.

During implementation, some complexity arose from the existing SAP landscape and deviations from standard integration scenarios. Through close collaboration between the teams and regular project checkpoints, these challenges were addressed, and the solution was stabilized ahead of go-live.

## Results for Jaga

- ✓ **Compliant Peppol e-invoicing**  
Supports compliant electronic invoice exchange through the Peppol network.
- ✓ **Reduced manual processing**  
Automated capture and workflows reduce manual data entry.
- ✓ **Improved visibility and control**  
Structured approval processes provide insight into invoice status.
- ✓ **Seamless SAP integration**  
Invoice data flows directly between the solutions and the SAP environment.
- ✓ **Future-ready platform**  
Supports future ERP changes and the expansion of e-invoicing requirements across Europe.

## More efficient invoice processing after go-live

Since go-live, Jaga has modernized its invoicing processes.

The introduction of AI-based invoice capture and automated workflows has reduced the need for manual data entry and improved invoice processing accuracy. Approval workflows are now structured and transparent, providing better visibility into the invoice lifecycle.

On the accounts receivable side, Peppol connectivity enables compliant electronic invoice delivery directly from SAP. This improves reliability and traceability while aligning the organization with the evolving digital invoicing landscape.

## A foundation for further finance digitalization

Jaga sees the current implementation as an important step in its broader digitalisation strategy for finance.

With the foundation now in place for Peppol-based e-invoicing and automated accounts payable processing, the organization expects to further optimize invoice flows and increase automation levels over time.

As e-invoicing requirements continue to expand across Europe, the Routty Cloud platform will also support future regulatory developments and potential rollouts to additional countries.

## Conclusion

For organizations that need to comply with mandatory e-invoicing while improving invoice processing efficiency, combining Peppol connectivity with accounts payable automation offers a practical, scalable approach. By implementing Routty Cloud and ISPnext within its SAP environment, Jaga has established a compliant invoicing framework that supports both operational efficiency and regulatory readiness.

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ISPnext